



FAITH LUTHERAN CHURCH

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Shared Results International
One Grove Street
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Dear Linda,

The staff of Faith Church appreciates the work you and your team have done with us. You led us through a series of activities that allowed us to build a shared vocabulary for accomplishing our work together as a team. You forced us to think critically about our performance and the essence of why we're here.

I find the one-page planning tool to be a great way to share our ideas with our administrative board. They'll get the point right away. This tool also serves as a dynamic way to monitor our progress on everything we want to accomplish. It forces a disciplined way to view how we work. It will prove helpful, too, in our annual evaluation process.

In working with Shared Results, we received more than we expected because of the staying power. I'm confident that the things we've done with you – the personal profile assessments, the strategic skill development and the initiatives we've undertaken as a result of the tools and training -- will not die like other things have in the past. Even the materials that you provided have become a regular resource for continual learning. I've gone back to them several times already.

Thank you for the fine work.

Rev. William H. Flammann
Pastor